



We are **Recruiting Waiter (M/F)**

PEOPLECONQUEST, a Human Resources National Company in ongoing expansion, is currently recruiting Waiter for an international 5 star deluxe Cruise Company with the following profile:

Job Description

Position Title: Waiter
Reports to: Maitre d'hotel,
Department: Food & Beverage

Job Summary:

- Responsible for all food and service related issues in his/her assigned station of responsibility and guest satisfaction

Job description:

- Ensure all Hotel Operations functions are carried out in compliance with the line's Environmental Compliance Plan (ECP).
- The Waiter/Waitress reports directly to his/her section Assistant Restaurant Manager/Manageress or Supervisor, as directed by the Restaurant Manager/Manageress.
- Learn the standards by meeting the relevant restaurant company standard procedures.
- Learn the regulations and procedures of the United States Public Health/United Kingdom Public Health and adhere to these standards, at all times.
- Have a thorough knowledge of ships daily activities.
- Responsible for helping to achieve the yearly goal for the bar scores in the guest comment cards.
- Learn names of the guests in, his/her section (tables).
- Responsible for cleanliness and the upkeep of his/her own MISC En Place.
- The Waiter/Waitress will be aware of any special requests and dietary requirements that his/her passengers may require.
- The Waiter/Waitress will serve his/her passengers to the highest standards set by the company.
- Perform various duties to include embarkation duties, afternoon teas, and Captains cocktail parties buffet breakfast/lunch service duties, in addition to the normal restaurant duties.

- Must be flexible with working hours and cleaning duties and any other duties as requested by the Assistant maitre d'hotel. Additional duties include collecting hotel stores, wheel chairs duties and baggage duties.
- Attends various training session with the aim to further improve his/her level of performance.
- Attends daily menu briefings in regards of our daily menus
- Learn and implement standards of the ship by meeting the relative standards of the restaurant he/she will be assigned to.
- Strives to a minimize breakage and wastage and follows proper procedures when disposing of garbage.
- Helps to set up special events and functions as instructed by the ships management
- Communicates any problems, challenges, complaints or service difficulties in a timely manner to the immediate supervisor.
- Assists with Lido duties on a regular basis.
- Table silver service in the restaurants to adhere.
- Follows company guidelines regarding uniforms and personal hygiene
- Being able to identify special meal request of specific guests
- Responsible for the proper storage/use and maintenance of glassware and china.
- Assists in additional duties as requested by the ships management.

Job Requirements:

Preference should be given to candidates with:

- Diploma from a recognised apprenticeship program, or equivalent.
- At least two years of full time working experience on a four or five star (or similar grade) hotel/restaurant, in the addition of catering college, catering to an international clientele.
- Restaurant experience combined with good attitude, willingness to learn, good presentation and English language skills.
- Previous experience from another Cruise Line
- To be knowledgeable of the USPH and other international Public Health rules and regulations by participating in the company's Basic Food Hygiene course every 2 years and achieving a minimum of 80% pass.

Experience:

- Requires the knowledge of all aspects of good quality restaurant service.
- Preferably some shipboard related working experience
- Working experience with international clientele

Skills:

- Must be self disciplined and be able to communicate with the guest and other departments.
- Must be a self motivated person with an eye for detail
- Should always have the ambition for promotion
- Ability to work in a team
- Ability to understand and follow verbal and written instructions and see to the completion to the task assigned
- Must be a good time keeper
- Will be required to lift and carry large trays with plates and crockery from galley to restaurant stations

Please forward your resume, in English, to recrutamento@peopleconquest.com with the following reference in subject: Waiter - FIVE STAR CRUISE